

# DRAFT Agenda Mar 12, 2014

## Combined Mtg. Region 4 RAC and Mental Health Board

Location: Room 131 at Region 4 Offices at Westgate – 1720 Westgate Drive – between Milwaukee and Cole on Fairview – Enter glass doors that face Westgate with “A” above doors.

### **8:45 – 9:45 a.m. RAC Providers Subcommittee**

Agency updates and follow up on January meeting items

IDJC, IDOC, BPA, Optum, Courts – all invited

H&W not able to attend

### **10 am to 12 Noon Combined RAC and Mental Health Board meeting**

Call to order and approval of combined meeting agenda

Welcome by RAC and MH chairs, Darren Richman and Greg Dickerson

Brief introductions of attendees

Approval of RAC/MH combined Meeting minutes, January 8, 2014 meeting

10:10 a.m. Transformation Update and review of Legislation status–

– group discussion and Q&A

10:30 a.m. Idaho Lives Project Update – Katie Walker

10:45 a.m. Optum Update – Aaron Darpli and Isaiah Sarault

11:00 a.m. Regional Program updates; next meeting date – Laura Thomas

11:10 a.m. Brief CMH subcommittee report Awareness Week Activities in Region 4 – Steve Graci

11:15 a.m. Program Updates, Agenda Items from the floor, and Networking

Noon - Adjourn

Children’s Mental Health Subcommittee meeting, April 8, 2014 8:30 a.m. Room 138 Region 4 offices

Next combined RAC and MH meeting –Room 131 at Region 4 offices – new date needed due to ICADD May 13-15, 2014 –

**NOTE:** The May RAC Providers Subcommittee meeting will be at ICADD – the AACT Meeting Noon to 1 pm Tuesday, May 13, 2014 in the Jordan D ballroom BSU student union.

# DHW Expenditures as of 2/28/2014

										Claims Report* 2/28/2014	% of Year Complete 66%
Insurer	Client Count (YTD)	Sum of Paid Plus Incentive	% of Non-Medicaid	Non-Medicaid Total	Medicaid Total	Budget	% of Budget				
DHW - IDHW - ATR-III - Administrative	97	\$ 4,102	100%	\$ 4,101.94	\$ -						
DHW - IDHW - ATR-III Adolescent Benefit	502	\$ 442,600	100%	\$ 442,600.07	\$ -						
DHW - IDHW - ATR-III Adolescent Benefit - Medicaid	28	\$ 6,022	30%	\$ 1,806.57	\$ 4,215						
DHW - IDHW - ATR-III Military Benefit	226	\$ 204,036	100%	\$ 204,035.78	\$ -						
DHW - IDHW - ATR-III Military Benefit - Medicaid	27	\$ 27,229	30%	\$ 8,168.84	\$ 19,061						
DHW - IDHW - ATR-III Misdemeanor	1,288	\$ 1,012,551	100%	\$ 1,012,551	\$ -						
DHW - IDHW - ATR-III Misdemeanor - Medicaid	106	\$ 63,030	30%	\$ 18,908.99	\$ 44,121						
ATR Total	2,274	\$ 1,759,570	\$	\$ 1,692,173	\$ 67,397	\$ 2,724,921	62.1%				
Adult	50	\$ 61,012	100%	\$ 61,012	\$ -						
Adult-Medicaid	1	\$ 2,781	30%	\$ 834	\$ 1,947						
Adult Total	51	\$ 63,793	\$	\$ 61,846	\$ 1,947	\$ 100,000	61.8%				
Adolescent			100%	\$ -	\$ -						
Adolescent-Medicaid	1	\$ 14,579	30%	\$ 4,374	\$ 10,205						
Adolescent Total	1	\$ 14,579	\$	\$ 4,374	\$ 10,205	\$ 100,000	4.4%				
CP-SUD	473	\$ 560,116	100%	\$ 560,116							
CP-SUD - Medicaid	80	\$ 43,830	30%	\$ 13,149	\$ 30,681						
CP-SUD Total	553	\$ 603,946	\$	\$ 573,265	\$ 30,681	\$ 750,000	76.4%				
DV Court	270	\$ 323,359	100%	\$ 323,359	\$ -						
DV Court- Medicaid	22	\$ 20,925	30%	\$ 6,278	\$ 14,648						
DV Court Misdemeanor Total	292	\$ 344,284	\$	\$ 329,636	\$ 14,648	\$ 429,000	76.8%				
IDU	716	\$ 817,693	100%	\$ 817,693							
IDU - Medicaid	53	\$ 76,884	30%	\$ 23,065	\$ 53,819						
IDU Total	769	\$ 894,577	\$	\$ 840,759	\$ 53,819	\$ 1,000,000	84.1%				
PWWC	261	\$ 429,873	100%	\$ 429,873							
PWWC - Medicaid	155	\$ 216,396	30%	\$ 64,919	\$ 151,477						
PWWC Total	416	\$ 646,270	\$	\$ 494,792	\$ 151,477	\$ 450,000	110.0%				
State Hospital	157	\$ 214,348	100%	\$ 214,348							
State Hospital - Medicaid	25	\$ 18,510	30%	\$ 5,553	\$ 12,957						
State Hospital Total	182	\$ 232,858		\$ 219,901	\$ 12,957	\$ 325,000	67.7%				
Mental Health Court	78	\$ 89,668	100%	\$ 89,668							
Mental Health Court - Medicaid	29	\$ 44,719	30%	\$ 13,416	\$ 31,304						
Mental Health Court Total	107	\$ 134,387	\$	\$ 103,084	\$ 31,304	\$ 300,000	34.4%				
Misdemeanant PSC	60	\$ 75,651	100%	\$ 75,651							
Misdemeanant PSC - Medicaid	0	\$ -	30%	\$ -	\$ -						
Misdemeanant PSC Total	60	\$ 75,651	\$	\$ 75,651	\$ -	\$ 275,000	27.5%				
Medicaid Only	921	\$ 480,467	30%	\$ 144,140	\$ 336,327						
Medicaid Only Total	921	\$ 480,467	\$	\$ 144,140	\$ 336,327	\$ 916,667	15.7%				
Unknown / Ineligible / Reserve	1,349	\$ 17,128	100%	\$ 17,128		\$ 546,455					
Direct Client Treatment Delivery Services	0	\$ 253,895	\$	\$ 253,895	\$ -	\$ 546,455	46.5%				
Non-Medicaid Total			\$	\$ 4,810,644		\$ 7,917,043	60.8%				
Medicaid Total					\$ 710,760						
Grand Total	6,975	\$ 5,521,405		\$ 5,521,405	\$ 5,521,405	\$ 7,917,043	69.7%				

Projected EOY Total GF Spending	Amount Over (Under) GF Budget
\$ 2,545,252.07	\$ (179,669)
\$ 93,024.81	\$ (6,975)
\$ 6,578.61	\$ (399,745)
\$ 862,266.70	\$ 112,267
\$ 495,816.82	\$ 66,817
\$ 1,264,812.04	\$ 264,612
\$ 744,232.99	\$ 294,233
\$ 330,760.16	\$ 5,760
\$ 155,051.73	\$ (144,948)
\$ 113,790	\$ (161,210)
\$ 216,806	\$ (699,861)
\$ 381,892	\$ (164,563)
\$ 7,235,845.04	\$ (681,198)
\$ -	\$ -
\$ 8,304,923	\$ 387,880

Projected EOY Total GF Spending	Amount Over (Under) GF Budget
\$ 2,545,252.07	\$ (179,669)
\$ 93,024.81	\$ (6,975)
\$ 6,578.61	\$ (399,745)
\$ 862,266.70	\$ 112,267
\$ 495,816.82	\$ 66,817
\$ 1,264,612.04	\$ 264,612
\$ 744,232.99	\$ 294,233
\$ 330,760.16	\$ 5,760
\$ 155,051.73	\$ (144,948)
\$ 113,790	\$ (161,210)
\$ 216,806	\$ (699,861)
\$ 381,892	\$ (164,563)
\$ 7,235,845.04	\$ (681,198)
\$ -	\$ -
\$ 8,304,923	\$ 387,880



# Juvenile Justice Substance Use Disorder Services Delivery System

## Expenditures Paid through February 28, 2014

County	Juveniles in Tmt	FY 2014 Allocation	Direct Care Expenditures YTD	Administrative Costs	Total Expenses YTD	Remaining Balance	% Spent (64% of Year)	Juveniles Served YTD
Benewah	2	\$ 20,804	\$ 54,053	\$ -	\$ 54,053	\$ (33,249)	260%	4
Bonner	9	\$ 80,684	\$ 59,158	\$ -	\$ 59,158	\$ 21,526	73%	9
Boundary	6	\$ 24,528	\$ 9,177	\$ -	\$ 9,177	\$ 15,351	37%	12
Kootenai	35	\$ 298,472	\$ 69,334	\$ -	\$ 69,334	\$ 229,138	23%	94
Shoshone	5	\$ 24,012	\$ 9,573	\$ -	\$ 9,573	\$ 14,439	40%	16
<b>District One Total</b>	<b>57</b>	<b>\$ 448,500</b>	<b>\$ 201,294</b>	<b>\$ -</b>	<b>\$ 201,294</b>	<b>\$ 247,206</b>	<b>45%</b>	<b>135</b>
Clearwater	3	\$ 13,724	\$ 2,076	\$ -	\$ 2,076	\$ 11,648	15%	11
Idaho	7	\$ 30,160	\$ 3,095	\$ -	\$ 3,095	\$ 27,065	10%	6
Latah	1	\$ 54,476	\$ 14,082	\$ -	\$ 14,082	\$ 40,394	26%	3
Lewis	-	\$ 6,968	\$ 89	\$ -	\$ 89	\$ 6,879	1%	1
Nez Perce	13	\$ 74,748	\$ 9,811	\$ -	\$ 9,811	\$ 64,937	13%	27
<b>District Two Total</b>	<b>24</b>	<b>\$ 180,076</b>	<b>\$ 29,154</b>	<b>\$ -</b>	<b>\$ 29,154</b>	<b>\$ 150,922</b>	<b>16%</b>	<b>48</b>
Adams	-	\$ 6,280	\$ 2,408	\$ 287	\$ 2,695	\$ 3,585	43%	1
Canyon	83	\$ 458,444	\$ 196,228	\$ 19,707	\$ 215,935	\$ 242,509	47%	165
Gem	3	\$ 34,664	\$ 2,157	\$ 1,486	\$ 3,643	\$ 31,021	11%	3
Owyhee	2	\$ 28,496	\$ 28,713	\$ 1,225	\$ 29,938	\$ (1,442)	105%	5
Payette	2	\$ 62,936	\$ 22,524	\$ 2,398	\$ 24,922	\$ 38,014	40%	4
Washington	4	\$ 22,613	\$ 15,515	\$ 965	\$ 16,480	\$ 6,133	73%	10
<b>District Three Total</b>	<b>94</b>	<b>\$ 613,433</b>	<b>\$ 267,545</b>	<b>\$ 26,068</b>	<b>\$ 293,613</b>	<b>\$ 319,820</b>	<b>48%</b>	<b>188</b>
Ada	154	\$ 806,476	\$ 408,360	\$ 13,289	\$ 421,649	\$ 384,827	52%	245
Boise	1	\$ 16,472	\$ -	\$ 220	\$ 220	\$ 16,252	1%	-
Elmore	6	\$ 54,608	\$ 46,982	\$ 746	\$ 47,728	\$ 6,880	87%	9
Valley	4	\$ 15,976	\$ 20,077	\$ 220	\$ 20,297	\$ (4,321)	127%	9
<b>District Four Total</b>	<b>165</b>	<b>\$ 893,532</b>	<b>\$ 475,419</b>	<b>\$ 14,476</b>	<b>\$ 489,895</b>	<b>\$ 403,637</b>	<b>55%</b>	<b>263</b>
Blaine	2	\$ 40,828	\$ 11,690	\$ -	\$ 11,690	\$ 29,138	29%	5
Camas	1	\$ 1,888	\$ -	\$ -	\$ -	\$ 1,888	0%	-
Cassia	4	\$ 57,568	\$ 2,017	\$ -	\$ 2,017	\$ 55,551	4%	9
Gooding	3	\$ 35,408	\$ 1,612	\$ -	\$ 1,612	\$ 33,796	5%	6
Jerome	14	\$ 51,212	\$ 15,073	\$ -	\$ 15,073	\$ 36,139	29%	32
Lincoln	1	\$ 12,732	\$ -	\$ -	\$ -	\$ 12,732	0%	-
Minidoka	9	\$ 49,244	\$ 1,748	\$ -	\$ 1,748	\$ 47,496	4%	7
Twin Falls	28	\$ 163,064	\$ 65,336	\$ -	\$ 65,336	\$ 97,728	40%	70
<b>District Five Total</b>	<b>62</b>	<b>\$ 411,944</b>	<b>\$ 97,474</b>	<b>\$ -</b>	<b>\$ 97,474</b>	<b>\$ 314,470</b>	<b>24%</b>	<b>129</b>
Bannock	24	\$ 165,164	\$ 62,279	\$ -	\$ 62,279	\$ 102,885	38%	51
Bear Lake	1	\$ 13,820	\$ 126	\$ -	\$ 126	\$ 13,694	1%	1
Caribou	-	\$ 16,416	\$ -	\$ -	\$ -	\$ 16,416	0%	-
Franklin	-	\$ 37,012	\$ -	\$ -	\$ -	\$ 37,012	0%	-
Oneida	-	\$ 10,612	\$ -	\$ -	\$ -	\$ 10,612	0%	-
Power	3	\$ 19,964	\$ 13,689	\$ -	\$ 13,689	\$ 6,275	69%	5
<b>District Six Total</b>	<b>28</b>	<b>\$ 262,988</b>	<b>\$ 76,094</b>	<b>\$ -</b>	<b>\$ 76,094</b>	<b>\$ 186,894</b>	<b>29%</b>	<b>57</b>
Bingham	3	\$ 122,828	\$ 21,415	\$ 6,827	\$ 28,242	\$ 94,586	23%	13
Bonneville	44	\$ 272,997	\$ 162,883	\$ 13,485	\$ 176,368	\$ 96,630	65%	136
Butte	1	\$ 6,700	\$ 962	\$ 362	\$ 1,324	\$ 5,376	20%	1
Clark	-	\$ 2,636	\$ -	\$ 160	\$ 160	\$ 2,476	6%	-
Custer	-	\$ 8,324	\$ -	\$ 459	\$ 459	\$ 7,865	6%	-
Fremont	7	\$ 33,060	\$ 12,204	\$ 1,840	\$ 14,044	\$ 19,016	42%	12
Jefferson	7	\$ 68,944	\$ 14,500	\$ 3,856	\$ 18,356	\$ 50,588	27%	14
Lemhi	1	\$ 15,672	\$ 1,006	\$ 829	\$ 1,835	\$ 13,837	12%	7
Madison	3	\$ 70,644	\$ 14,169	\$ 3,947	\$ 18,116	\$ 52,528	26%	8
Teton	2	\$ 20,196	\$ 1,640	\$ 1,118	\$ 2,758	\$ 17,438	14%	3
<b>District Seven Total</b>	<b>68</b>	<b>\$ 622,001</b>	<b>\$ 228,780</b>	<b>\$ 32,882</b>	<b>\$ 261,662</b>	<b>\$ 360,339</b>	<b>42%</b>	<b>194</b>
<b>Statewide Total</b>	<b>498</b>	<b>\$ 3,432,474</b>	<b>\$ 1,375,761</b>	<b>\$ 73,426</b>	<b>\$ 1,449,188</b>	<b>\$ 1,983,286</b>	<b>42%</b>	<b>1,014</b>
State Treatment Fund		\$ 323,226	\$ 101,844		\$ 101,844	\$ 221,382		2
BPA Service Fees		\$ 75,000		TBD	TBD	TBD		
State Administration		\$ 202,800		\$ 95,745	\$ 95,745	\$ 107,055		
<b>Total Appropriation</b>	<b>498</b>	<b>\$ 4,033,500</b>	<b>\$ 1,477,605</b>	<b>\$ 169,171</b>	<b>\$ 1,646,776</b>	<b>\$ 2,386,724</b>	<b>41%</b>	<b>1,016</b>

Juveniles in Treatment: Clients with active authorization in WITS for an assessment or treatment; Administrative Costs: County level for Project Directors in 3rd, 4th and 7th; Treatment Fund: Amounts set aside to address any year end expenditures and treatment costs to be re-allocated to county budgets throughout year; State Administration: Includes IDJC staff position, travel and training expenses and evaluation contract. Note: This report summarizes information for juveniles served with state general funds. Juveniles are also served in county programs, private insurance and the Medicaid system.



**IDOC FY14 Substance Use Disorder Utilization Report**  
Pre WITS Paid Expenditures 6/7/13 - 9/30/13

Treatment	D1	D2	D3	D4	D5	D6	D7	Grand Total
Assessment ONLY	\$11,780.48	\$4,953.56	\$15,961.32	\$31,522.27	\$930.04	\$9,474.00	\$9,126.78	\$83,748.45
Institution Assessment	\$7,773.51	\$2,430.49	\$23,932.88	\$7,700.71	\$0.00	\$8,357.92	\$5,158.60	\$55,354.11
Institution Assessment - Travel	\$130.27	\$561.33	\$2,223.50	\$27.68	\$0.00	\$162.92	\$138.62	\$3,244.32
IDOC - Pre-Treatment Services	\$7,062.63	\$4,987.66	\$22,562.65	\$33,062.30	\$6,329.22	\$12,540.46	\$9,007.04	\$95,551.96
IDOC - Stage 1: Level I - Outpatient	\$20,896.69	\$16,433.23	\$40,211.04	\$103,295.63	\$13,275.05	\$23,099.76	\$20,849.66	\$238,061.06
IDOC - Stage 1: Level II - Intensive Outpatient	\$2,934.26	\$15,419.22	\$20,842.16	\$34,808.70	\$5,701.67	\$23,618.46	\$11,165.89	\$114,490.36
IDOC - Stage 2: Level I - Outpatient	\$20,057.55	\$17,883.81	\$46,384.14	\$65,061.10	\$28,648.84	\$30,031.28	\$16,405.28	\$224,472.00
IDOC - Stage 2: Level II - Intensive Outpatient	\$1,424.30	\$23,477.97	\$9,835.88	\$25,919.33	\$1,700.18	\$12,166.20	\$7,910.10	\$82,433.96
Education (Medicaid Clients)	\$0.00	\$0.00	\$99.30	\$0.00	\$0.00	\$0.00	\$0.00	\$99.30
Level III.2 - Adult Detoxification	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
<b>Total</b>	<b>\$72,059.69</b>	<b>\$86,147.27</b>	<b>\$182,052.87</b>	<b>\$301,397.72</b>	<b>\$56,585.00</b>	<b>\$119,451.00</b>	<b>\$79,761.97</b>	<b>\$897,455.52</b>
<b>Support Services</b>								
Child Care	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Drug Testing	\$7,924.50	\$9,220.50	\$16,051.50	\$35,032.50	\$7,553.40	\$3,294.00	\$526.50	\$79,602.90
IDOC - Case Management (Basic & Intensive)	\$1,262.55	\$2,030.81	\$5,775.09	\$27,742.07	\$3,284.40	\$12,278.78	\$5,231.83	\$57,605.53
IDOC - Life Skills (Individual & Group)	\$0.00	\$112.88	\$93.56	\$1,226.24	\$0.00	\$393.60	\$104.96	\$1,931.24
Oral Interpreter / Sign Language (includes travel)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$200.00	\$0.00	\$200.00
Staffed Safe and Sober Adult Housing	\$18,469.00	\$12,653.00	\$11,535.00	\$60,703.00	\$7,348.00	\$2,985.00	\$1,552.50	\$115,245.50
Transportation	\$94.98	\$2,513.04	\$1,855.28	\$20,528.10	\$1,648.86	\$5,953.92	\$3,873.90	\$36,468.08
<b>Total</b>	<b>\$27,751.03</b>	<b>\$26,530.23</b>	<b>\$35,310.43</b>	<b>\$145,231.91</b>	<b>\$19,834.66</b>	<b>\$25,105.30</b>	<b>\$11,289.69</b>	<b>\$291,053.25</b>
<b>Administrative Cost</b>								
Direct Client Services - Screening & Chart Review								\$144,252.67
<b>Total</b>								<b>\$144,252.67</b>
<b>Grand Total</b>	<b>\$99,810.72</b>	<b>\$112,677.50</b>	<b>\$217,363.30</b>	<b>\$446,629.63</b>	<b>\$76,419.66</b>	<b>\$144,556.30</b>	<b>\$91,051.66</b>	<b>\$1,332,761.44</b>
<b>Average Cost per Unit of Care</b>	<b>\$50.23</b>	<b>\$48.88</b>	<b>\$42.32</b>	<b>\$29.90</b>	<b>\$40.26</b>	<b>\$44.81</b>	<b>\$42.06</b>	<b>\$42.10</b>
<b>Average of Length of Stay</b>	<b>242</b>	<b>292</b>	<b>246</b>	<b>213</b>	<b>268</b>	<b>266</b>	<b>253</b>	<b>254</b>

<b>Unique Client Count 6/7/13 - 9/30/13</b>	
19-2524	795
19-2524 Medicaid	72
Risk of Revocation	369
Risk of Revocation Medicaid	35
Rider Re-Entry	271
Rider Re-Entry Medicaid	6
<b>Total:</b>	<b>1,548</b>

Report is based on BPA's Claims Report for period of 6/7/13 to 1/30/14.  
Expenditures reported are based on provider region and may not reflect district expenditures



Idaho Department of Correction Substance Use Disorder Services  
Post WITS Expenditures Incurred 10/1/13 - 03/04/14

Treatment Services	D1	D2	D3	D4	D5	D6	D7	Out of State	Grand Total
Alcohol or Drug Assessment	\$ 63,984	\$ 13,342	\$ 39,666	\$ 77,711	\$ 7,390	\$ 16,207	\$ 13,721	\$ 13,690	\$ 245,711
Education (Medicaid Supplemental)	\$ -	\$ -	\$ 66	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 66
Intensive Outpatient (Education)	\$ -	\$ -	\$ 33	\$ 50	\$ -	\$ -	\$ 108	\$ -	\$ 190
Intensive Outpatient (Individual)	\$ 2,319	\$ 6,845	\$ 3,026	\$ 14,164	\$ 3,104	\$ 7,394	\$ 10,958	\$ 223	\$ 48,034
Outpatient (Education)	\$ 50	\$ -	\$ 33	\$ 87	\$ -	\$ -	\$ -	\$ -	\$ 170
Outpatient (Individual)	\$ 22,685	\$ 15,190	\$ 19,455	\$ 39,125	\$ 4,865	\$ 16,861	\$ 15,266	\$ 1,054	\$ 134,501
OP and IOP (Group)	\$ 43,323	\$ 77,601	\$ 132,132	\$ 394,477	\$ 47,547	\$ 65,049	\$ 67,110	\$ 3,950	\$ 831,187
Pre-Treatment Services (Education)	\$ 1,673	\$ -	\$ 1,856	\$ 1,449	\$ 745	\$ 348	\$ 1,472	\$ 224	\$ 7,766
Pre-Treatment Services (Individual)	\$ 11,944	\$ 5,317	\$ 17,372	\$ 23,383	\$ 4,117	\$ 7,920	\$ 11,925	\$ 1,213	\$ 83,192
Travel for Professionals	\$ 235	\$ -	\$ 520	\$ 2,912	\$ 1,353	\$ 711	\$ 10	\$ 41	\$ 5,781
<b>Total</b>	<b>\$ 146,212</b>	<b>\$ 118,295</b>	<b>\$ 214,161</b>	<b>\$ 553,357</b>	<b>\$ 69,122</b>	<b>\$ 114,489</b>	<b>\$ 120,570</b>	<b>\$ 20,393</b>	<b>\$ 1,356,599</b>
<b>Recovery Support Services</b>									
Adult Safe & Sober Housing	\$ 30,340	\$ 17,180	\$ 15,868	\$ 115,613	\$ 22,177	\$ 7,094	\$ 3,620	\$ -	\$ 211,891
Case Management (Basic and Intensive)	\$ 1,711	\$ 632	\$ 2,840	\$ 30,565	\$ 1,920	\$ 10,094	\$ 5,600	\$ 50	\$ 53,412
Drug/Alcohol Testing	\$ 8,843	\$ 7,385	\$ 18,603	\$ 42,782	\$ 2,835	\$ 1,607	\$ 2,012	\$ 567	\$ 84,632
Life Skills (Group)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 16	\$ -	\$ 16
Life Skills (Individual)	\$ 20	\$ -	\$ -	\$ -	\$ -	\$ 840	\$ -	\$ -	\$ 859
Staffing (Planned Facilitation)	\$ -	\$ -	\$ -	\$ 25	\$ -	\$ 178	\$ 50	\$ -	\$ 253
Transportation of Client	\$ 216	\$ 330	\$ 976	\$ 18,508	\$ 124	\$ 3,208	\$ 2,212	\$ -	\$ 25,575
Transportation pick up	\$ 130	\$ 151	\$ 739	\$ 13,125	\$ 59	\$ 1,567	\$ 71	\$ -	\$ 15,842
<b>Total</b>	<b>\$ 41,260</b>	<b>\$ 25,678</b>	<b>\$ 39,025</b>	<b>\$ 220,618</b>	<b>\$ 27,115</b>	<b>\$ 24,587</b>	<b>\$ 13,580</b>	<b>\$ 617</b>	<b>\$ 392,480</b>
<b>Grand Total</b>	<b>\$ 187,472</b>	<b>\$ 143,973</b>	<b>\$ 253,186</b>	<b>\$ 773,975</b>	<b>\$ 96,237</b>	<b>\$ 139,076</b>	<b>\$ 134,150</b>	<b>\$ 21,010</b>	<b>\$ 1,749,078</b>
Percent of Total Expenditures	11%	8%	14%	44%	6%	8%	8%	1%	100%
Number of Offenders Served	329	101	382	639	100	146	141	62	1,900
FY14 Budget Appropriation:	\$ 4,716,700								
Total Expenditures Processed**:	\$ 3,136,457								
% of Budget Expended:	66%								
Target Expenditure %:	69%								

Data as of 03/10/14

\*Number of Offenders Served: Number of unique offenders with a billable event in this report period.

\*\*Expenditures processed includes BPA administrative fees, direct payments to providers, and miscellaneous treatment expenditures external to WITS.





## LEGISLATURE

[Home](#) • [State of Idaho](#) • [Site Map](#)
 Search Site

[Legislation, Statutes & Constitution](#)
[Statutes & Rules](#) • [Publications](#) • [Prior Sessions](#) • [Related Links](#)

## JFAC Members

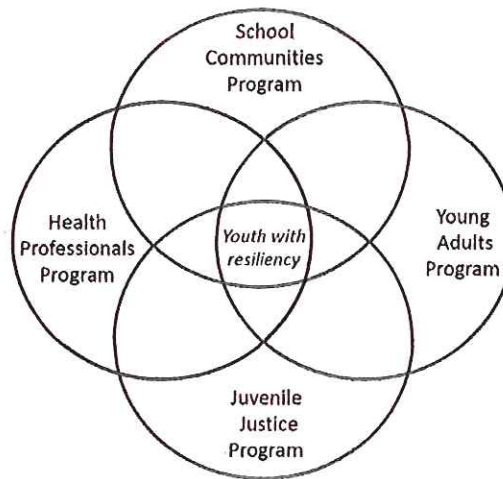
*dcameron@senate.idaho.gov      mbell@house.idaho.gov*

Senate Finance	House Appropriations
<b>Dean Cameron, Co-chairman</b> Rupert, ID Republican District 27	<b>Maxine Bell, Co-chairman</b> Jerome, ID Republican District 25, Seat A
<b>Shawn Keough</b> Sandpoint, ID Republican District 1	<b>Darrell Bolz</b> Caldwell, ID Republican District 10, Seat B
<b>Dean Mortimer</b> Idaho Falls, ID Republican District 30	<b>George Eskridge</b> Dover, ID Republican District 1, Seat B
<b>Steve Vick</b> Dalton Gardens, ID Republican District 2	<b>Jeff Thompson</b> Idaho Falls, ID Republican District 30, Seat A
<b>Sheryl Nuxoll</b> Cottonwood, ID Republican District 7	<b>Marc Gibbs</b> Grace, ID Republican District 32, Seat A
<b>Dan Johnson</b> Lewiston, ID Republican District 6	<b>Thyra Stevenson</b> Lewiston, ID Republican District 6, Seat A
<b>Clifford Bayer</b> Boise, ID Republican District 21	<b>Steven Miller</b> Fairfield, ID Republican District 26, Seat A
<b>Steven Thayn</b> Emmett, ID Republican District 8	<b>Rick Youngblood</b> Nampa, ID Republican District 12, Seat B
<b>Dan Schmidt</b> Moscow, ID Democrat District 5	<b>Shirley Ringo</b> Moscow, ID Democrat District 5, Seat B
<b>Roy Lacey</b> Pocatello, ID Democrat District 29	<b>Phylis King</b> Boise, ID Democrat District 18, Seat B

**The Idaho Lives Project  
fosters connectedness and resilience  
throughout Idaho school communities  
to prevent youth suicide.**

The Idaho Lives Project's four overlapping programs create a comprehensive approach to youth suicide prevention in Idaho.

- The **School Communities Program** brings *Sources of Strength\**, an ongoing, comprehensive wellness program, into Idaho middle/junior high and high schools to build connectedness and resilience among the students, and increase referrals and treatment of students at risk for suicide. Because students in crisis must have trained, trusted adults to turn to, the Program also trains school staff and communities to identify, assist and refer those at risk.
- The **Health Professionals Program** is based on the knowledge that trained adults must be able to refer youth and their parents to well-trained health professionals. This Program brings expert, evidence-based suicide prevention and assessment training to behavioral health and primary care professionals throughout Idaho.

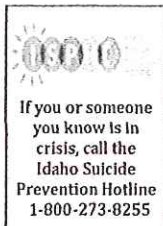


- The **Young Adults Program** addresses youth age 18 to 24 through outreach and training. The Program provides suicide prevention training to young adult-serving agencies and groups, including college and university staff and students. It reaches out to businesses serving young adults with materials from the Idaho Suicide Prevention Hotline and targeted behavioral health messages. College interns also participate in the School Communities Program.

- The **Juvenile Justice Program** provides *Shield of Care\*\** suicide prevention training to juvenile justice facilities throughout the state. *Shield of Care* is evidence-based suicide prevention training tailored specifically to the juvenile justice environment. The Project provides ongoing technical assistance to these facilities and to the participants of all programs.

\* [www.sourcesofstrength.org](http://www.sourcesofstrength.org)

\*\* [tn.gov/mental/recovery/shieldcare.shtml](http://tn.gov/mental/recovery/shieldcare.shtml)



**Idaho Lives Project**

13601 W. McMillan Rd.  
Suite 102, #237

208-860-1703  
[www.idaholives.org](http://www.idaholives.org)  
[info@idaholives.org](mailto:info@idaholives.org)

A project of the State Department of Education and the Suicide Prevention Action Network of Idaho

[www.sde.idaho.gov](http://www.sde.idaho.gov)

[www.spanidaho.org](http://www.spanidaho.org)



The Project is federally funded by the State and Tribal Youth Suicide Prevention Grant awarded through the Substance Abuse and Mental Health Services Administration.







## Idaho Behavioral Health Plan

### Regional Boards Update | March

At Optum Idaho, our goal is to help people enrolled in the Idaho Behavioral Health Plan access the outpatient mental health and substance use care services that are available to them through Medicaid. We are dedicated to working in partnership with providers and community stakeholders to implement an accountable, outcome-driven, recovery-centered system.

## Key Initiatives

We are currently working on several initiatives to help achieve the joint vision of the state and Optum Idaho to help people access the outpatient mental health and substance use services they need to reach recovery and resiliency. These recovery-oriented initiatives include:

- Introducing the benefit of peer support services for the first time under Idaho Medicaid.
- Provider forums to introduce Optum Idaho's clinical management model of recovery.
- Improving the care management line response time.



Idaho Behavioral Health Plan



## Care Management Update

Our plan is to make sure Idahoans continue to get the right behavioral health treatment, at the right level, time and place, while using the state's available resources in the most efficient way possible.

To do this, we are working to strengthen the way the contracted benefits are managed to ensure care and services meet medical necessity guidelines established in cooperation with the state, and consistent with national clinical best practice guidelines, our contract with the state and applicable law.

For some, this will mean supporting access to more comprehensive community-based services. For others, it will mean a careful assessment to ensure that a given level of care is only utilized for the appropriate length of time and assistance is provided in moving to the next appropriate level of care. Some services will be increased, and others, such as community based rehabilitation services (CBRS), managed more appropriately in accordance with current evidence-based guidelines.

We are actively working to ensure that providers are able to more easily access our care management team for authorization of services. The average wait time for providers on the care management line is currently **under thirteen seconds**.

# 100%

Percentage of appropriately billed claims paid within 30 days in January 2014.

# 17 seconds

Average hold time for members calling into Optum's Member Line in January 2014.

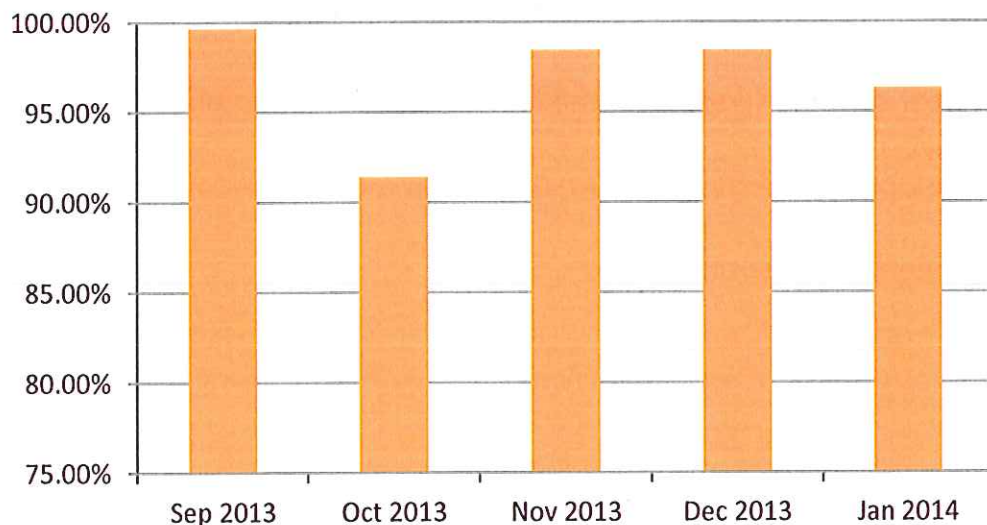
## Claims Payment Summary

Idaho's providers are the core of the behavioral health system, and we are committed to supporting their success by ensuring timely and accurate claims payments. We continue to meet our contractual obligations for timely payment and processing of claims. We have worked with providers to increase the percentage of claims filed with the necessary information, which allows us to pay promptly with a lower denial rate. If a provider has a concern regarding a claims payment, we are available to conduct one-on-one claims investigations, provide detailed billing reports and training sessions to help providers. Providers can call our provider customer service line at (855) 202-0983.

# 246k

The approximate number of Idahoans being served by Optum Idaho

### Claims Paid in 1-10 Days (Monthly)



\*Our contractual obligation is to pay 90% of appropriately billed claims within 30 days.

# 4,522

The number of provider calls into Optum Idaho in January 2014. This includes both the care management line and provider customer service.



# Peers Offer Members Unique Support

As part of our commitment to recovery and resiliency, Optum Idaho is now including peer support services in the benefits plan for Medicaid members.

A peer support specialist is key part of a larger treatment plan for a member, overseen by a licensed clinician. A peer support specialist is someone who has lived experience and is currently in recovery. Peer support specialists go through a certification process.

This is the first time that peer support services are being offered as a Medicaid benefit. Their unique experience will help benefit members by:

- Supporting and educating members to be proactive in their care.
- Assisting members to develop a recovery plan and helping them in sustaining their recovery goals.
- Working with the existing peer support network to ensure member has access to peer support in their community.

## Member Services And Crisis Line

For the first time under Medicaid, Idahoans have access to a unique, statewide member services and crisis line. Our line is answered by a clinician who is able to offer support immediately. This allows us to:

- Help members to stay in the community with their provider.
- Work with providers to intervene with a member wherever possible to prevent hospitalization.
- Collaborate with Optum Idaho Care Managers to coordinate and follow up when a crisis call has been received.

**(855) 202-0973**

Optum's Crisis and Access Line Toll-Free Number

## Benefits of Peer Support

Studies show that peer support:

- Can increase a member's understanding of their mental health or substance use issue.
- Can decrease a member's use of emergency services.
- Can improve a member's ability to understand the role they play in their own recovery
- A member with peer support is more likely to adhere to their medication routine.

Sources:  
Grantham, D. (2013). Peer support, engagement boost addiction treatment readiness. *Behavioral Healthcare*, 33(1). Jan-Feb 2013  
Humphreys, K. (1997). Individual and social benefits of mutual-aid self-help groups. *Social Policy*, 27, 13-19.

## Complaints Resolution

Optum's contract contains performance standards for every area of our business.

Among the most important is how we handle complaints. Our contractual obligation is to acknowledge complaints within five days and provide resolutions within 10 days.

Since the beginning of our contract, we have processed and resolved **90%** of complaints within 10 days.

## Local Leadership

We continue to partner with the state of Idaho, providers, members and communities to help make the system work better for everyone.

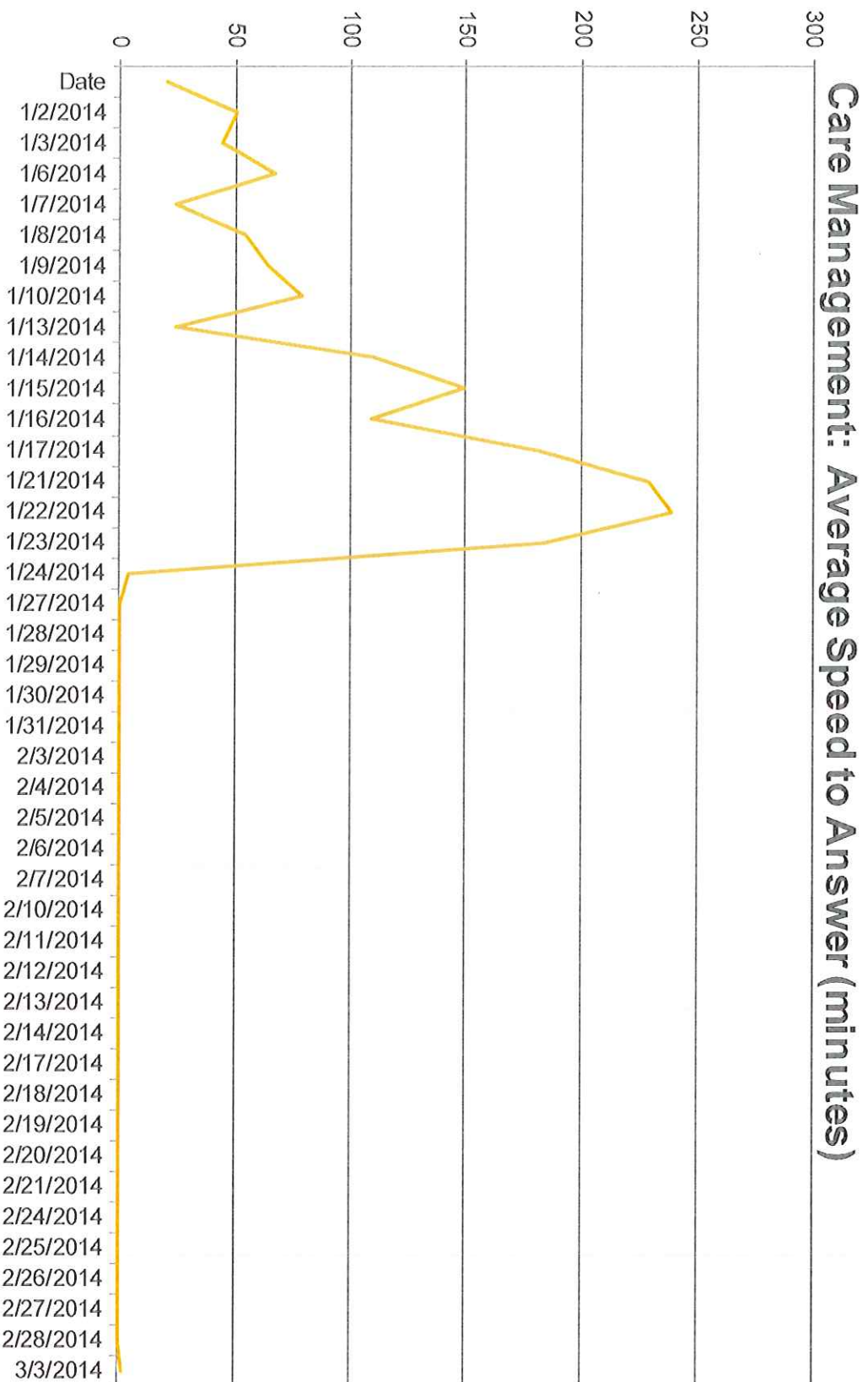
Our local leadership team:

- Rebecca (Becky) diVittorio, Executive Director
- Jeffrey Berlant, MD, PhD, Medical Director
- Dennis J. Woody, PhD, Clinical Director

For more information, call us at 1-855-202-0983 or visit [www.optumidaho.com](http://www.optumidaho.com).



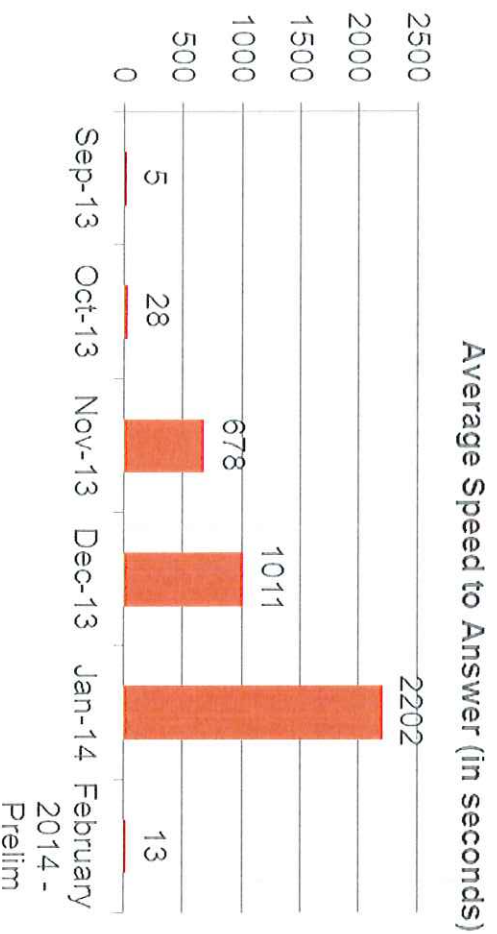
# Care Management: Sustained Improvement



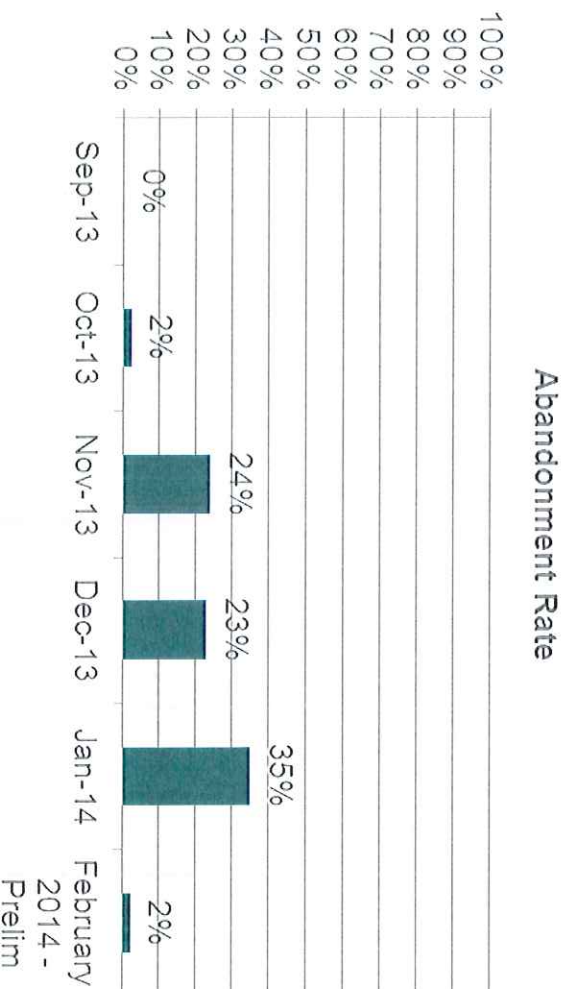
OPTUM™



# Provider Services Performance: All Provider Calls



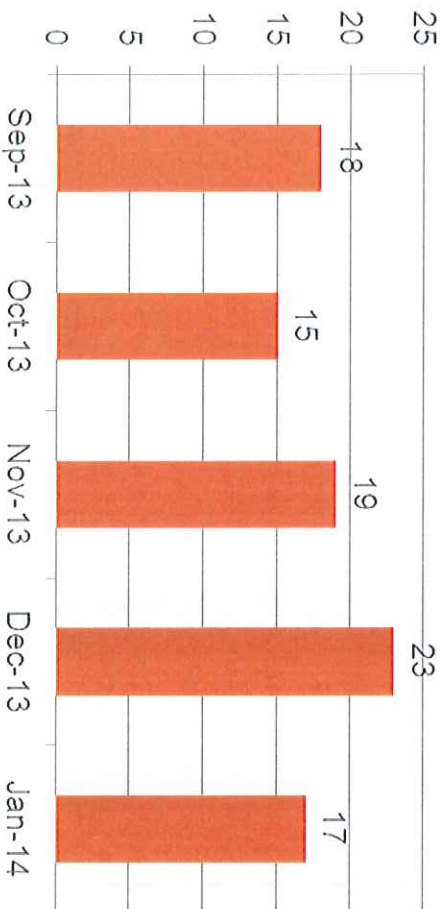
Performance Guarantee:  
120 Seconds



Performance Guarantee:  
7%

# Member Services Performance

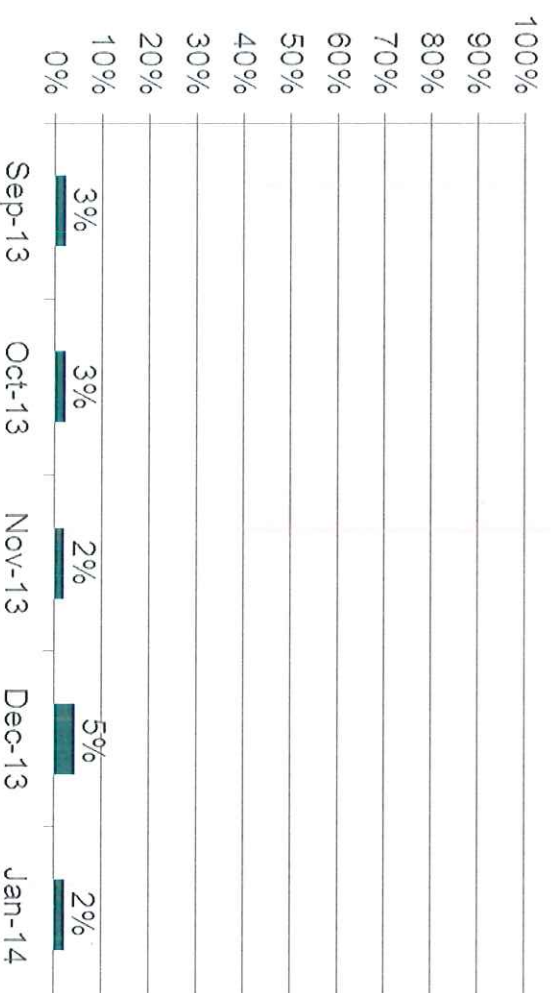
Average Speed to Answer (in seconds)



Performance Guarantee:  
120 Seconds

Optum Idaho is proud to offer the first member services crisis and access line for Medicaid.

Abandonment Rate



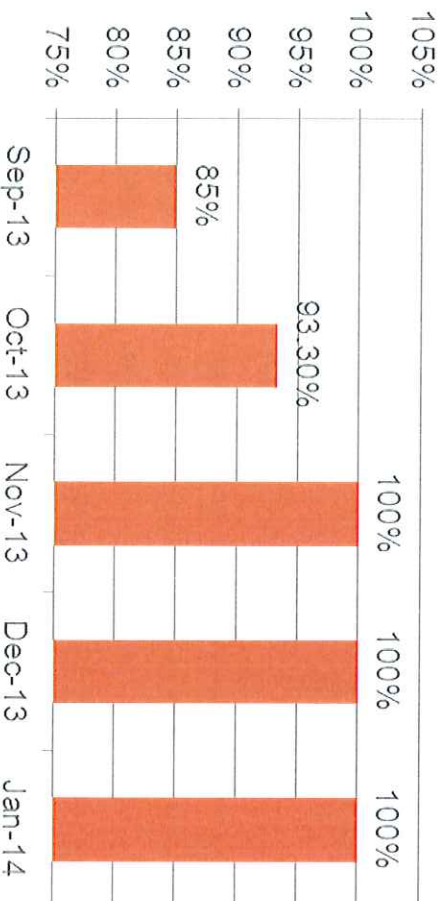
Performance Guarantee:  
7%



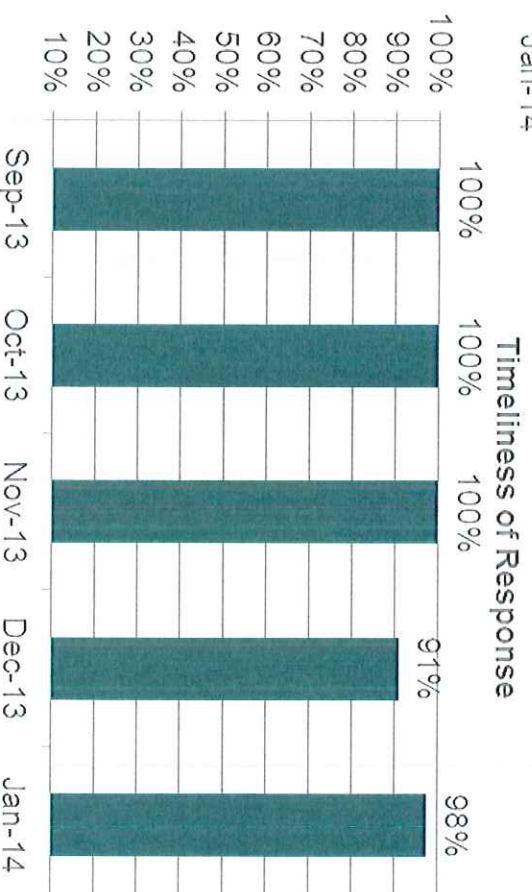


# Complaints and Grievances: Performance Guarantees

Written Inquiry Acknowledgment



Performance Guarantee:  
100% within two business days



Performance Guarantee:  
100% within ten days